



Daily Water Outage Report



Main Breaks

If a main break occurs in your neighborhood, our crews work quickly to make the repair and restore water service. Due to the urgency of such situations, our crews make the repair process their top priority. Occasionally, this means water service may be interrupted for periods of time without prior notification.

Type of Outage	Location Of Outage	Impact Area	Expected Restoration
Scheduled Water Main Shut Off	5711 Star	From Bering to Chimney Rock	01/17/13 2:50PM
Scheduled Water Main Shut Off	1200 Francis	From San Jacinto	01/17/13 3:05PM
Scheduled Water Main Shut Off	5500 Darling	From Larkin	01/17/13 2:05PM
Scheduled Water Main Shut Off	3803 Synott	From Westpark	01/17/13 2:20PM
Emergency Water Main Shut Off	9820 Gulf Fwy	From Mercury	01/17/13 3:15PM



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When the Water Comes Back On

There will likely be air in your water service piping when the water is turned back on. It is a good idea to run water from a faucet that does not have an aerator screen immediately following a water outage. Bathtubs and hosed bibs are good candidates. Open faucets slowly to allow the air to escape. Air will make a spurting or hissing sound as it escapes through the faucet. Once the water is flowing, allow the faucet to run for a minute or two. The water may be cloudy at first due to air in the water or particles that dislodged as the pipes filled with water. This should clear fairly quickly. If water is cloudy throughout the house and it does not clear after allowing the water to run for several minutes, contact us at 713.837.0311 or 311 for assistance. If kitchen or bathroom faucets do not perform normally following a water outage it may be necessary to remove the aerator screen. Typically the aerator can simply be unscrewed from the faucet. Inspect the screen for small particles and rinse away any you find. Reinstall the aerator and test performance of the faucet again. If you experience difficulties such as low pressure throughout the house following a water outage contact us at 713.837.0311 or 311 for assistance.